

What can't an Explorability Advocate help with?

Advocates can support with many different things in different ways, however there are some things we are unable to do. These include:

- Manage or coordinate services for you (Case Work)
- Provide administrative support for you (e.g. picking up/dropping off, or storing your paperwork)
- Make decisions for you
- Do something for you that you, or someone else can do
- Provide mediation or counselling
- Provide legal or financial advice

When you need help that an Advocate can't provide, we will let you know and make every effort to refer you to an appropriate service for support.

Who can an Explorability Advocate help?

Explorability's individual advocacy is available to you if you are under 65 and have a cognitive, neurological, physical, sensory, or psycho-social disability.

You must also be able to permanently live in Western Australia.

You do not need to be receiving any particular services or payments from other agencies to ask Explorability for support.

Our service is free and confidential

Contact us on the details below

Tel: (08) 6361 6001 / 1800 290 690

Email: admin@explorability.org.au

Website: www.explorability.org.au



Explorability Inc

**An individualised
advocacy service
supporting people
with disability**

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What does an Explorability Advocate do?

An advocate can support you, or your family or carer, when your human rights have not been upheld, or you need support to resolve to a specific issue.

An Explorability Advocate will speak with you about your goals and help you to plan for how we can work together to achieve these goals.

At Explorability, we value your choices and will support you to be heard.

What can an Explorability Advocate help with?

At Explorability, we can provide advocacy in many different areas, some of which may include:

- Service provider issues
- Employment and education concerns
- Government payments
- Mental health services / providers
- Housing related Issues
- National Disability Insurance Scheme
- Information & referral for justice and legal services
- Navigating feedback and complaints with the above

How can an Explorability Advocate help me?

An Advocate can help in many different ways, and this can look different for everyone. This is why we offer an individualised service.

These are some of the ways we may help:

- Provide information relevant to your situation
- Partner with you to voice your concerns and implement your choices
- Support you to use a complaints or feedback process when you feel you have not been provided the service you are entitled to
- Provide information or referrals to another more appropriate service or services that may suit your needs